



Touchstone Family Association has been operating a Residential Treatment Home in Vancouver since 1983. Francis House is a 5 bed treatment home for high-risk youth with emotional and behavioral concerns.

We are currently recruiting for a RELIEF Senior Residence Worker (or Child and Youth Care Counsellor). This position is responsible on a shift basis for providing therapeutic care to both individual and groups of adolescents or children within a residential or other setting as well as carrying out case management responsibilities for individual clients and their families. The worker shall provide for the emotional, social, physical and intellectual needs of adolescents/children.

Key Duties and Responsibilities:

- Excellent written and oral communication skills.
- Excellent time management and organizational skills.
- Will cooperate with a team approach, to implement program goals and direction.
- Will comply with all program policies and procedures.
- Maintains working knowledge of all pertinent legislation.
- Will represent the program/agency in a positive and professional manner in the community.
- Carries out and applies clinical and therapeutic direction as required within a relationship-based model.
- Completes and actualizes outcomes based treatment plan for residents.
- Plans, prepares and conducts group or individual counseling sessions with clients and their families, including family support, teaching of parenting skills, crisis intervention and mediation to children, youth and their families.
- Knowledge and skill in using clinical techniques when dealing with youth and the ability to control acting out and aggressive behavior.
- To develop and maintain a trusting relationship with youth.
- Provide a positive role model; teaches clients effective social and interpersonal skills through tasks of daily living and social activities.
- Able to provide and participate in recreation designed to meet the needs, capabilities and interest of children/adolescents.
- Keep daily written and monthly reports that provide relevant clinical and observational aspects while child/adolescents in residence; as key-worker coordinates and leads case conference.
- Maintains a thorough knowledge of community resources to meet client's needs; provides liaison, education and advocacy to other professionals, agencies and community and maintains positive relationships.
- Encourage and maintain youth in school programs or alternatives and outreach.

- Will attend and actively participate in staff meetings and agency training.
- Perform household chores and maintenance as requested.

Any other duties as required.

Qualifications**

- A BA in related studies, or equivalent combination of comparable experience and education.
- One to three years' work in a similar environment; direct experience in the community social services sector with a working knowledge of community based treatment and intervention of youth.
- Current First Aid and CPR Certificate.
- Valid Class 5 BC Driver's License; no restrictions. (**Mandatory**)
- **Must have own vehicle** with appropriate business insurance.
- Satisfactory Security Clearance.
- TB Test.
- Additional Information:**

This position is required to work in environment often dealing with children/youth in high emotional distress. An ability to react clearly and quickly in crisis situations and maintain control of the environment is essential.

Hours of Work**

As scheduled. Will include evening and weekend work.

Wages and Benefits:

Wage Grid 12 \$19.77/hour

As per the Touchstone Collective Agreement.

To apply please send resume and cover letter to Chris Samulak: csamulak@touchfam.ca

We appreciate your interest and application for the position however only those shortlisted for the position will be contacted.